Financial Statements

March 31, 2021

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INDEPENDENT AUDITOR'S REPORT

To the Members of Crest Support Services (Meadowcrest) Inc.

Qualified Opinion

We have audited the accompanying financial statements of Crest Support Services (Meadowcrest) Inc. (the "Organization"), which comprise the statement of financial position as at March 31, 2021, and the statements of revenues and expenditures - capital fund, revenues and expenditures - operating fund, changes in fund balances and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, except for the possible effects of the matter described in the *Basis for Qualified Opinion* section of our report, the accompanying financial statements present fairly, in all material respects, the financial position of Crest Support Services (Meadowcrest) Inc. as at March 31, 2021 and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Qualified Opinion

In common with many not-for-profit organizations, the Organization derives revenues in the form of donations, fundraising, bequests, and in-kind donations from the general public, which are not susceptible to complete audit verification. Accordingly, our examination of revenues from these sources was limited to the amounts recorded in the records of the Organization. Therefore, we were not able to determine whether any adjustment might be necessary to revenue, excess of revenues over expenses, and cash flows from operations for the year ended March 31, 2021, current assets and net assets as at March 31, 2021. Our audit opinion on the financial statements for the year ended March 31, 2020 was modified accordingly because on the possible effects of this limitation of scope.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with those requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

(continues)



INDEPENDENT AUDITOR'S REPORT (continued)

Auditor's Responsibilities of Management for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that
 are appropriate in the circumstances, but not for the purpose of expressing an opinion on the
 effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

London, Ontario May 27, 2021 PROFESSIONAL CORPORATION
CHARTERED PROFESSIONAL ACCOUNTANTS
Authorized to practice public accounting by
the Chartered Professional Accountants of Ontario

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Statement of Financial Position

Mayab 24	Operating Fund	Capital Fund	2021 Total	2020 Total
March 31 Assets	(\$)	(\$)	(\$)	(\$)
Assets				
Current Assets Cash Investments (note 4)	733,391	1,072,287	733,391 1,072,287	558,825 912,509
Accounts receivable	162,853	1,072,207	162,853	36,584
Government remittances receivable	35,630		35,630	28,125
Prepaid expenses	16,072		16,072	290,210
	947,946	1,072,287	2,020,233	1,826,253
Capital Assets (note 2)		3,007,102	3,007,102	2,798,043
	947,946	4,079,389	5,027,335	4,624,296
Liabilities				
Current Liabilities Accounts payable and accrued expense	388,042		388,042	153,748
Government remittances payable	81,125		81,125	105,584
Deferred revenue (note 8)	66,635	10.004	66,635	65,017
Current portion of long-term debt (note 9)		40,294	40,294	50,232
	535,802	40,294	576,096	374,581
Long-Term Debt (note 9)		766,158	766,158	806,729
	535,802	806,452	1,342,254	1,181,310
Fund Balances				
Invested in Capital Assets		2,200,650	2,200,650	1,941,082
Internally Restricted (note 4) Unrestricted	440 444	1,072,287	1,072,287	912,509
Unite Stricted	412,144		412,144	589,395
	412,144	3,272,937	3,685,081	3,442,986
	947,946	4,079,389	5,027,335	4,624,296

Approved on behalf of the Board:

Director

Director

Crest Support Services (Meadowcrest) Inc. Statement of Changes in Fund Balances

March 31	Operating Fund (\$)	Capital Fund (\$)	2021 Total (\$)	2020 Total (\$)
Fund Balances, beginning of year	589,395	2,853,591	3,442,986	3,402,301
Excess (Deficiency) of Revenue over Expenditures	98,152	143,943	242,095	40,685
Inter-Fund Transfers and Other Transactions Inter-fund transfer	(275,403)	275,403		
Net Change During The Year	(177,251)	419,346	242,095	40,685
Fund Balances, end of year	412,144	3,272,937	3,685,081	3,442,986

Statement of Revenue and Expenditures - Capital Fund

	2021	2020
Year ended March 31	(\$)	(\$)
Revenue		
Rent (note 10)	142,680	132,680
Unrealized gain (loss) on investments	135,426	(66,729)
MCCSS capital funding (note 6)	82,773	26,531
Investment income	24,356	16,567
	385,235	109,049
Expenditures		
Amortization of capital assets	201,510	188,814
Interest on long term debt	35,584	41,664
Board (recovery)	4,198	(1,431)
Professional fees		3,928
Loss (gain) on disposal of capital assets		(5,452)
	241,292	227,523
Excess (Deficiency) of Revenue over Expenditures	143,943	(118,474)

Statement of Revenue and Expenditures - Operating Fund

	Community Living Program	Enhanced Specialized Services	Community Mental Health Program	Supplementary Programs & Connections	2021 Total	2020 Total
March 31	(\$)	(\$)	(\$)	(\$)	(\$)	(\$)
Revenue						
Ministry of Children, Community and S Grants/funding Temporary wage enhancement	2,823,115 191,384				191,384	2,735,615
Pandemic pay funding	186,671				186,671	(OC E24)
less; Capital funding (note 6) Regional Support Associates	(82,773)	004 445			(82,773)	` ' '
Ministry of Health		801,115			801,115	782,359
Grants/funding (note 7)			1,776,014		1,776,014	1,678,268
One time funding (note 6)			1,776,014		112,911	1,070,200
Board and lodging (note 10)			112,311	234,827	234,827	221,782
Disability pensions	112,886			254,021	112,886	126,730
Donations	112,000			12,404	12,404	34,132
Other income (note 10)	270		18,840	144,184	163,294	101,817
Connections - Sales	•		10,010	,	.00,20	16,891
Connections - Student grants				8,847	8,847	4,430
3	3,231,553	801,115	1,907,765	400,262	6,340,695	
Expenditures		· · · · · · · · · · · · · · · · · · ·		<u> </u>		
Salaries and benefits	2,859,077	728,903	1,465,253	16,755	5,069,988	4,463,915
Repairs and maintenance (note 10)	105,785	29,302	132,532	52,919	320,538	240,879
Rent and utilities (notes 7,10)	56,397	12,414	112,169	70,000	250,980	229,676
Office	80,307	6,494	127,410	. 0,000	214,211	119.923
Staff travel and training	13,438	744	10,135	127,774	152,091	129,836
Insurance	39,171	9,672	22,042	3,589	74,474	73,342
Vehicles	26,909	961	11,753	-,	39,623	85,727
Food	20,512	8,030	,	9,678	38,220	24,185
Professional fees	22,355	4,091	10,858	,	37,304	77,639
Telephone	7,953	353	11,636		19,942	21,347
Interest and bank charges	1,099		3,611		4,710	4,054
Advertising	767	151	1,726		2,644	6,620
Residents ^r allowances (recovery)	22			108	130	(796)
Fundraising						9,582
Connections - Program supplies				9,876	9,876	25,133
Connections - Student salaries				7,812	7,812	5,272
	3,233,792	801,115	1,909,125	298,511	6,242,543	5,516,334
Excess (Deficiency) of Revenue over Expenditures	(2,239)		(1,360)	101,751	98,152	159,159

Crest Support Services (Meadowcrest) Inc. Statement of Cash Flows

	2021	2020
Year ended March 31	(\$)	(\$)
Cash Flows From Operating Activities Excess (deficiency) of revenue over expenditures		
Operating Fund Capital Fund	98,152 143,943	159,159 (118,474)
Adjustment non-cash items	242,095	40,685
Amortization of capital assets Loss (gain) on disposal of capital assets	201,510	188,814 (5,452)
Unrealized loss (gain) on investments	(135,426)	66,729
	308,179	290,776
Changes in non-cash working capital Government remittances receivable Accounts receivable	(7,505) (126,269)	(9,523) (14,903)
Prepaid expenses Accounts payable and accrued expenses	274,138 234,294	(282,990) (16,626)
Government remittances payable Deferred revenue	(24,459) 1,618	(54,981) 65,017
	351,817	(314,006)
Cash Flows From Operating Activities	659,996	(23,230)
Cash Flows (Used In) Financing Activities Repayment of long-term debt	(50,509)	(46,628)
Cash Flows From (Used In) Investing Activities Proceeds on disposal of capital assets Acquisition of capital assets Net acquisition of investments	(410,569) (24,352)	25,525 (53,228) (12,519)
	(434,921)	(40,222)
Net Increase (Decrease) In Cash During Year	174,566	(110,080)
Cash, beginning of year	558,825	668,905
Cash, end of year	733,391	558,825

Notes to the Financial Statements

March 31, 2021

1. Accounting Policies

Crest Support Services (Meadowcrest) Inc., operating as "Crest Support Services" (the "organization"), is incorporated, without share capital, under the laws of Ontario as a non-profit organization. Its purpose is to provide residential and employment services to meet the needs of people with a serious mental illness and or developmental disability. Crest Support Services operates the: Community Living Program, the Community Mental Health Program, Enhanced Specialized Services and other Supplementary Programs.

The Community Living Program is directly funded by the Ministry of Children, Community and Social Services and the Enhanced Specialized Services is indirectly funded by the Ministry of Children, Community and Social Services through the Regional Support Associates. The Community Mental Health Program is indirectly funded by the Ministry of Health and Long Term Care, through the Southwest Local Health Integration Network and the Supplementary Programs are funded primarily by the client revenues.

Crest Support Services is a registered charitable organization under the Income Tax Act.

Crest Support Services follows Canadian accounting standards for not-for-profit organizations in preparing its financial statements. The significant accounting policies used are as follows:

(a) Revenue Recognition

The organization follows the restricted fund method of accounting for contributions. Restricted contributions of the capital fund are recognized as revenue in the capital fund when received or receivable. Other restricted contributions are recognized as revenue of the operating fund in the year in which the related expenditures are incurred. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

(b) Fund balances

The organization uses fund accounting and has identified the following funds:

Operating Fund represents amounts received and used for the administrative and operational costs of the Community Living Program, Enhanced Specialized Services, the Community Mental Health Program and other Supplementary Programs and Connections. Any grants and donations which are unrestricted as to their use are recorded in the Operating Fund when received.

Capital Fund represents the amounts related to the acquisition of capital assets. Contributions that are restricted for capital purposes are recognized as income in the Capital Fund. Interest and investment income related to investments of the capital fund and the rental income are also recognized as income of the Capital Fund. Mortgage interest, maintenance, administrative costs and amortization of capital assets are recognized as expenses of the Capital Fund.

Inter-fund transactions relating to the use of capital assets are recorded at amounts determined by management to be less than or equal to the fair market value rental for similar properties.

Notes to the Financial Statements

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Accounting Policies (Continued)

(c) Capital Assets

Capital assets are stated at cost in the Capital Fund. Contributed capital assets are recorded as revenue in the Capital Fund at fair value at the date of contribution.

Amortization is provided over the estimated useful lives of the assets. The rates used are as follows:

Buildings40 years Straight LineSewage system10 years Straight LineEquipment and furniture20% declining balanceVehicles30% declining balanceComputers30% declining balancePaving15 years Straight Line

Amortization of capital assets is recorded as an expense of the capital fund to reflect the estimate of the cost of the assets utilized in the operations of Crest Support Services during the year.

(d) Deferred Revenue

Deferred revenue represents monies received that are related to a specific project or program. These funds are to be recognized in the same period as the related expenses.

(e) Measurement Uncertainty

The preparation of financial statements in accordance with Canadian accounting standards for not-for-profit organizations requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. Such estimates include the providing for amortization of capital assets. Actual results could differ from management's best estimates as additional information becomes available in the future.

2. Capital Assets

·	Cost (\$)	Accumulated Amortization (\$)	2021 Net (\$)	2020 Net (\$)
Land and infrastructure costs Buildings Sewage system Equipment and furniture Vehicles Computers Paving	333,426 3,947,152 276,710 584,156 529,075 98,129 264,381	1,670,110 244,742 502,428 395,995 97,756 114,896	333,426 2,277,042 31,968 81,728 133,080 373 149,485	279,300 2,102,526 39,072 102,159 107,342 533 167,111
	6,033,029	3,025,927	3,007,102	2,798,043

Buildings that have been purchased or constructed with funding from MCCSS have had MCCSS added to their title.

Notes to the Financial Statements

March 31, 2021

3. Financial Instruments

Crest Support Services financial instruments consist of cash, investments, government remittances receivable, accounts receivable, accounts payable and accrued liabilities, government remittances payable and long-term debt. Unless otherwise noted, it is the management's opinion that Crest Support Services is not exposed to significant currency or credit risks arising from its financial instruments.

Liquidity risk is the risk that an organization will encounter difficulty in meeting obligations associated with its financial liabilities. The organization manages its liquidity risk by forecasting its cash needs on an regular basis, and through its budgeting process, and seeking additional information based on those forecasts.

Interest rate risk is the risk that the value of a financial instrument might be adversely affected by a change in the interest rates. In seeking to minimize the risks from interest rate fluctuations, Crest Support Services manages exposure through its normal operating and financing activities. Crest Support Services is exposed to interest rate risk primarily through its floating interest rate loan with TD (note 9).

The investments are considered held for trading financial instruments and as such are carried at their market value. The fair value of all other financial instruments approximates their carrying value, unless otherwise noted.

4. Funds Restricted for Capital purposes

Crest Support Services receives funding and donations which are restricted by the contributor to be used for capital purposes. Interest and investment income relating to these cash balances are similarly restricted. Crest Support Services also has internally restricted funds as a result of maintaining surplus capital dollars.

	2021 (\$)	2020 (\$)
Capital Fund Investments TD Money Market funds and GIC's RBC Dominion marketable securities	36,143 <u>1,036,144</u>	117,814 794,695
Total investments	1,072,287	912,509

Notes to the Financial Statements

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5. Economic Dependence

Crest Support Services major sources of revenue are in the form of subsidies from the Ontario Ministry of Children, Community and Social Services (MCCSS) and the Ministry of Health and Long Term Care through the Southwest Local Health Integration Network (MOHLTC and SWLHIN). The nature and extent of these revenues is of such significance as to affect the viability of the organization and, accordingly, the organization is economically dependent upon the Ontario Government for on-going support.

6. One-Time Funding

RSA funding of \$20,903 (2020 - \$2,150) was received relating to other repairs and costs incurred in the year. This funding was included as income of the operating fund.

MCCSS funding for capital of \$82,773 (2020 - \$26,531) has been reported as revenue in the capital fund.

Ministry of Health and Long-Term Care funding for costs associated with COVID-19 of \$112,911 (2020 - \$Nil) has been reported as revenue in the operating fund.

7. Rent Supplement

The Ministry of Health and Long-Term Care funding includes \$52,717 (2020 - \$52,717) relating to a rent supplement received for residents. The rent expense relating to this supplement totaled \$42,906 (2020 - \$42,906).

8. Deferred Revenue

Deferred revenue relates to RSA funding received for April 2021.

Notes to the Financial Statements

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Long-Term Debt			
-	2	021	2020
		(\$)	(\$)
TD loan bearing interest at 4.62%, which is repayable \$3,641 including interest, due January 12, 2023 and on Elginfield Road, Lucan, Ontario.		94	618,218
TD loan bearing interest at prime + 1%, which is repainstallments of \$2,121 including interest, due Septem secured by the property on King St. Ilderton The function administration building.	ber 30, 2030 and it is	47	218,756
TD mortgage bearing interest at 2.89%, which is repainstallments of \$617 including interest, due May 1, 20 property on Granton Line, Granton, Ontario.	•	11	19,987
Less: current portion of long-term debt	806,4 		856,961 50,232
	766,1	58	806,729
Expected principal repayments during the next five fis	scal years are as follows:		
2022	40,294		
2023	606,769		
2024 2025	21,194 21,937		
2025	21, 9 57 22,705		
Thereafter	93,553		
Total	806,452		

The carrying value of the assets held as collateral for the above long-term debt total \$2,289,514 (2020 - \$2,381,826).

Notes to the Financial Statements

March 31, 2021

10. Inter-Departmental Charges

Included in the Capital Fund rental income and the Operating Fund rental expense is an inter-departmental rent charge of \$130,680 (\$34,500 allocated to Community Living Program, \$26,180 allocated to Community Mental Health Program, and \$70,000 allocated to Supplementary Programs & Connections).

Included in Community Mental Health Program other income is an inter-departmental vehicle cost recovery charge of \$18,840 for which \$18,240 was allocated against board and lodging income in Supplementary Programs & Connections and \$600 was allocated to repairs and maintenance expenses of the Community Mental Health Program.

11. COVID-19

As a result of the COVID-19 pandemic, the organization spent \$28,435 (2020 - \$8,045) of funds provided by MCCSS on additional supplies to ensure safe working practices.